

# FREQUENTLY ASKED QUESTIONS



## DAY SPA FACILITIES

Everything you need to know before  
booking your spa treatment!

Amaroo Retreat & Spa  
1200 Alison Street, Mount Helena WA, 6082

# FREQUENTLY ASKED QUESTIONS

Q. Can we book as a couple?

A. Yes, any two treatments can be booked as a couples' treatment to be done together at the same time.

All of our treatments are generally booked as a couple unless you ask otherwise.

Q. Can we have separate rooms?

A. Yes, this must be specified at the time of booking.

Q. Can I book a treatment if I am pregnant?

A. Yes, but you must be past your first trimester, and we have specific prenatal treatments for you to select from.

If you are under 12 weeks, we cannot perform a treatment on you.

Q. What is the deposit, and is it non-refundable?

A. 50% of the total booking costs. No, it is not refundable.

Q. Can I swap my current treatment to a special?

A. No, specials are for new bookings only.

Q. Can I use a gift voucher as payment?

A. Yes, absolutely! Standard payment terms & conditions apply.

Q. Can I have a spa treatment while undergoing chemotherapy or radiation?

A. Yes you can, but a medical certificate from your treating specialist will be required stating you are able to receive treatment from us.



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